



P.O. BOX 889  
EVANSVILLE, IN 47706

THANK YOU FOR SELECTING ESCALADE® SPORTS PRODUCTS

In the event there is manufacturing defect in this product which prevents use of the product as originally intended, please fill in the required fields, print and send this form along with all pertaining information needed.

Mail to the above P.O. Box or E-mail this form all all other requested documentation to the appropriate email address below:

Tabletennis@escaladesports.com    Gameroom@escaladesports.com    Basketball@escaladesports.com

Name: \_\_\_\_\_

Mailing Address: \_\_\_\_\_  
*must have street address*

City, State, Zip: \_\_\_\_\_

Daytime Phone: \_\_\_\_\_ Evening Phone: \_\_\_\_\_

Please Identify The Product

- Table Tennis                       Pool Table                       Basketball System
- Soccer Table/Hockey Table       Multi-Game Table               Other(describe)

Model Number of the Product: \_\_\_\_\_

Purchase Date: \_\_\_\_\_ Location/Retailer: \_\_\_\_\_

**WARRANTY REQUIREMENTS**

The following information must be complete to file a warranty claim. A claim cannot be processed with incomplete information.

Check List:

- \_\_\_\_\_ 1. Describe in a letter the problem with the product and attach it to this form.
- \_\_\_\_\_ 2. Send a copy of the sales receipt or proof of purchase for the product.
- \_\_\_\_\_ 3. Include the model number for the product.
- \_\_\_\_\_ 4. Include mailing address and phone number(s).
- \_\_\_\_\_ 5. Send photos clearly showing the effect.
- \_\_\_\_\_ 6. Mail information to: Escalade® Sports c/o Warranty Dept., P.O. Box 889, Evansville, IN 47706

**THE FOLLOWING ITEMS ARE NOT COVERED UNDER WARRANTY**

- Shipping and handling damage which occurred as a result of another party's handling.
- Acts of God (high wind, storms, etc...please check with your homeowner's insurance).
- Failure to use the product in the appropriate manner specified in the manual.
- An expired warranty (refer to the manual for the warranty period).
- Labor costs associated with repair, placement, removal or installation of the product.
- Cash Refunds (A warranty is provided to correct manufacturing defects. Please check with the retailer for store's return policy and procedures if seeking credit for the the product.)

Escalade® Sports reserves the right to request additional information concerning warranty claims.